

Cancellation Policy

All rescheduling or cancellations within 24 hours of the reservation start time and not showing up for reservations are subject to our cancellation fees. The fees are equal to 1 hour of the resources reserved. For example, if an instructor is reserved and the reservation is canceled within 24 hours, the student/pilot will be billed for 1 hour of that instructor's rate. If the reservation includes an aircraft and an instructor, the cancellation fee would be 1 hour of the aircraft plus the instructor's rate.

In some cases, cancellations within 24 hours are not subject to the cancellation fees.

- If the reservation is canceled due to weather and the decision to cancel has been made by consulting their primary instructor or an Island Coastal Aviation supervising instructor in accordance with the weatherboard.
- If a defect is discovered as a part of the pre-flight inspection.

The cancellation fee may be reversed in the following cases.

- The student produces a doctor's note for themselves or immediate family members for cancellations due to sickness.
- The student produces proof that the cancellation was out of their control.

Students must submit the proof of their cancellation reason in writing to the school to be considered for the fee reversal.

Familiarization Flights and Scenic Flight cancellations fee is equal to the deposit payment made at the time of reservation.